

BellSouth Corporation
Suite 900
1133-21st Street, N.W.
Washington, DC 20036-3351

kathleen.levitz@bellsouth.com

Kathleen B. Levitz
Vice President-Federal Regulatory

202 463 4113
Fax 202 463 4198

April 23, 2002

WRITTEN EX PARTE

Ms Marlene Dortch
Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: CC Docket No. 02-35

Dear Ms Dortch:

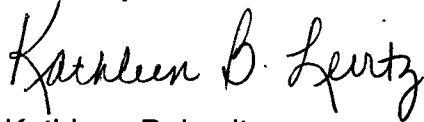
I am providing you with a hard copy of two spreadsheets that I sent electronically to Daniel Shiman of the Commission's Common Carrier Bureau on April 22, 2002. The first sheet shows the number of service orders sampled to determine BellSouth's Service Order Accuracy performance region-wide, as reported in the Georgia and Louisiana MSS for February 2002, that were mechanized, the subset of those mechanized orders with errors, and the resulting accuracy rate. The second document shows the number of service orders sampled to determine BellSouth's Service Order Accuracy performance for January 2002 that were non-mechanized (*i.e.*, were either partially mechanized or manual), the subset of those non-mechanized orders with errors, and the resulting accuracy rate. These data correspond to the data reported in the February Georgia and Louisiana MSS at lines A.2.25.1.1.1 – A.2.25.3.2.2 and B.2.34.1.1.1-B.2.34.2.2.2. The e-mailed documents were sent to Dr. Shiman at his request.

I am also refilling, at Dr. Shiman's request, the two spreadsheets that were included in a related written *ex parte* filed on April 22, 2002. The heading for those spreadsheets may have been inadvertently confusing. The headings read: "February 2002 Region-Wide Regulatory Review – Mechanized Orders" and "February 2002 Regions-Wide Regulatory Review – Non-Mechanized Orders,"

respectively. Because the calculation of Service Order Accuracy in a given month is based upon data drawn from LSRs submitted in the previous month, the data reported in a given month's MSS are drawn from the preceding month (e.g., the March MSS SOA calculation uses February data). To reflect the fact that these data will be used for the March MSS, I have relabeled the heading for those earlier filings to read: "March 2002 MSS Region-Wide Regulatory Review –Mechanized Orders" and March 2002 MSS Region-Wide Regulatory Review – Non-Mechanized Orders." I am also sending a copy of this *ex parte* to James Davis-Smith of the Department of Justice's Telecommunications Task Force.

In accordance with Section 1.1206, I am filing two copies of this notice and the accompanying attachment and requesting that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen B. Levitz".

Kathleen B. Levitz

Attachments

cc: Daniel Shiman (w/o attachment)
Susan Pié
James Davis-Smith

February 2002 MSS Region-Wide Regulatory Review-Non Mechanized Orders

Auto Number	SOA Product Classification	Population	Volume	Errors	% Accuracy
1	Resale Residence < 10 Circuits Non-Dispatched	33897	29	2	93.10%
2	Resale Residence > = 10 Circuits Non-Dispatched	0	0	0	0
3	Resale Residence < 10 Circuits Dispatched	2109	31	6	80.65%
4	Resale Residence > = 10 Circuits Dispatched	2	2	0	100.00%
	Resale Residence Non-Mechanized	36008	62	8	92.37%
5	Resale Business < 10 Circuits Non-Dispatched	3075	110	7	93.64%
6	Resale Business > = 10 Circuits Non-Dispatched	18	16	1	93.75%
7	Resale Business < 10 Circuits Dispatched	539	79	6	92.41%
8	Resale Business > = 10 Circuits Dispatched	8	7	0	100.00%
	Resale Business Non-Mechanized	3640	212	14	93.43%
9	Resale Design < 10 Circuits Non-Dispatched	125	123	4	96.75%
10	Resale Design > = 10 Circuits Non-Dispatched	17	17	3	82.35%
11	Resale Design < 10 Circuits Dispatched	65	60	6	90.00%
12	Resale Design > = 10 Circuits Dispatched	3	2	0	100.00%
	Resale Design Non-Mechanized	210	202	13	92.86%
13	UNE Design < 10 Circuits Non-Dispatched	93	90	0	100.00%
14	UNE Design > = 10 Circuits Non-Dispatched	0	0	0	0
15	UNE Design < 10 Circuits Dispatched	4471	78	2	97.44%
16	UNE Design > = 10 Circuits Dispatched	25	24	2	91.67%
	UNE-Design Non-Mechanized	4589	192	4	97.43%
17	UNE Non-Design < 10 Circuits Non-Dispatched	27084	28	1	96.43%
18	UNE Non-Design > = 10 Circuits Non-Dispatched	122	122	0	100.00%
19	UNE Non-Design < 10 Circuits Dispatched	5523	59	1	98.31%
20	UNE Non-Design > = 10 Circuits Dispatched	124	68	1	98.53%
	UNE Non-Design Non-Mechanized	32853	277	3	96.76%
	Totals	77300	945	42	94.59%

February 2002 MSS Region-Wide Regulatory Review-Mechanized Orders

Auto Number	SOA Product Classification	Population	Volume	Errors	% Accuracy
1	Resale Residence < 10 Circuits Non-Dispatched	124205	121	0	100.00%
2	Resale Residence > = 10 Circuits Non-Dispatched	0	0	0	0
3	Resale Residence < 10 Circuits Dispatched	6396	119	1	99.16%
4	Resale Residence > = 10 Circuits Dispatched	4	4	0	100.00%
	Resale Residence Mechanized	130605	244	1	99.96%
5	Resale Business < 10 Circuits Non-Dispatched	2464	90	1	98.86%
6	Resale Business > = 10 Circuits Non-Dispatched	0	0	0	0
7	Resale Business < 10 Circuits Dispatched	530	76	3	96.04%
8	Resale Business > = 10 Circuits Dispatched	4	4	0	100.00%
	Resale Business Mechanized	2998	170	4	98.37%
9	Resale Design < 10 Circuits Non-Dispatched	0	0	0	0
10	Resale Design > = 10 Circuits Non-Dispatched	0	0	0	0
11	Resale Design < 10 Circuits Dispatched	0	0	0	0
12	Resale Design > = 10 Circuits Dispatched	0	0	0	0
	Resale Design Mechanized	0	0	0	0
13	UNE Design < 10 Circuits Non-Dispatched	0	0	0	0
14	UNE Design > = 10 Circuits Non-Dispatched	0	0	0	0
15	UNE Design < 10 Circuits Dispatched	936	22	0	100.00%
16	UNE Design > = 10 Circuits Dispatched	5	5	0	100.00%
	UNE-Design Mechanized	941	27	0	100.00%
17	UNE Non-Design < 10 Circuits Non-Dispatched	74470	92	1	98.91%
18	UNE Non-Design > = 10 Circuits Non-Dispatched	4	4	0	100.00%
19	UNE Non-Design < 10 Circuits Dispatched	5523	51	0	100.00%
20	UNE Non-Design > = 10 Circuits Dispatched	22	12	1	90.91%
	UNE Non-Design Mechanized	80019	159	2	98.99%
	Totals	214563	600	7	99.57%

March 2002 MSS Region-Wide Regulatory Review-Non Mechanized Orders					
Auto Number	SOA Product Classification	Population	Volume	Errors	% Accuracy
1	Resale Residence < 10 Circuits Non-Dispatched	26632	29	0	100.00%
2	Resale Residence > = 10 Circuits Non-Dispatched	0	0	0	0
3	Resale Residence < 10 Circuits Dispatched	2610	19	2	89.47%
4	Resale Residence > = 10 Circuits Dispatched	6	6	0	100.00%
	Resale Residence Non-Mechanized	29248	54	2	99.06%
5	Resale Business < 10 Circuits Non-Dispatched	2443	50	3	94.00%
6	Resale Business > = 10 Circuits Non-Dispatched	14	13	2	84.62%
7	Resale Business < 10 Circuits Dispatched	502	75	9	88.00%
8	Resale Business > = 10 Circuits Dispatched	8	8	0	100.00%
	Resale Business Non-Mechanized	2967	146	14	92.89%
9	Resale Design < 10 Circuits Non-Dispatched	105	98	8	91.84%
10	Resale Design > = 10 Circuits Non-Dispatched	8	6	0	100.00%
11	Resale Design < 10 Circuits Dispatched	37	37	7	81.08%
12	Resale Design > = 10 Circuits Dispatched	1	1	0	100.00%
	Resale Design Non-Mechanized	151	142	15	89.40%
13	UNE Design < 10 Circuits Non-Dispatched	0	0	0	0
14	UNE Design > = 10 Circuits Non-Dispatched	0	0	0	0
15	UNE Design < 10 Circuits Dispatched	4050	80	0	100.00%
16	UNE Design > = 10 Circuits Dispatched	19	19	0	100.00%
	UNE-Design Non-Mechanized	4069	99	0	100.00%
17	UNE Non-Design < 10 Circuits Non-Dispatched	17652	24	0	100.00%
18	UNE Non-Design > = 10 Circuits Non-Dispatched	151	143	4	97.20%
19	UNE Non-Design < 10 Circuits Dispatched	3114	67	2	97.01%
20	UNE Non-Design > = 10 Circuits Dispatched	72	71	2	97.18%
	UNE Non-Design Non-Mechanized	20989	305	8	99.52%
	Totals	57424	746	39	98.95%

March 2002 MSS Region-Wide Regulatory Review-Mechanized Orders

Auto Number	SOA Product Classification	Population	Volume	Errors	% Accuracy
1	Resale Residence < 10 Circuits Non-Dispatched	114882	101	6	94.06%
2	Resale Residence > = 10 Circuits Non-Dispatched	0	0	0	0
3	Resale Residence < 10 Circuits Dispatched	8496	121	9	92.56%
4	Resale Residence > = 10 Circuits Dispatched	13	13	0	100.00%
	Resale Residence Mechanized	123391	235	15	93.96%
5	Resale Business < 10 Circuits Non-Dispatched	2412	80	5	93.75%
6	Resale Business > = 10 Circuits Non-Dispatched	0	0	0	0
7	Resale Business < 10 Circuits Dispatched	388	75	4	94.67%
8	Resale Business > = 10 Circuits Dispatched	3	2	0	100.00%
	Resale Business Mechanized	2803	157	9	93.86%
9	Resale Design < 10 Circuits Non-Dispatched	0	0	0	0
10	Resale Design > = 10 Circuits Non-Dispatched	0	0	0	0
11	Resale Design < 10 Circuits Dispatched	0	0	0	0
12	Resale Design > = 10 Circuits Dispatched	0	0	0	0
	Resale Design Mechanized	0	0	0	0
13	UNE Design < 10 Circuits Non-Dispatched	0	0	0	0
14	UNE Design > = 10 Circuits Non-Dispatched	0	0	0	0
15	UNE Design < 10 Circuits Dispatched	1236	30	0	100.00%
16	UNE Design > = 10 Circuits Dispatched	4	4	0	100.00%
	UNE-Design Mechanized	1240	34	0	100.00%
17	UNE Non-Design < 10 Circuits Non-Dispatched	46167	86	1	98.84%
18	UNE Non-Design > = 10 Circuits Non-Dispatched	0	0	0	0
19	UNE Non-Design < 10 Circuits Dispatched	1999	43	0	100.00%
20	UNE Non-Design > = 10 Circuits Dispatched	18	18	0	100.00%
	UNE Non-Design Mechanized	48184	147	1	98.89%
	Totals	175618	573	25	95.35%